

# Disability Statement 2008



Deeside College  
Coleg Glannau Dyfrdwy

# 02 / Help for learners

This leaflet is also available in different formats...

**Large Print**

**Audio Tape**

**Braille**

**Cymraeg**

**www.deeside.ac.uk**

Please call  01244 834511

Minicom: 01244 834529

email [enquiries@deeside.ac.uk](mailto:enquiries@deeside.ac.uk)

for other formats.

## Help for learners...

with physical or sensory impairment:

**Hard of hearing**

**Partial sight**

**Deafness**

**Blindness**

**Physical disabilities**

with mental health or health related  
disabilities

with specific learning differences:

**Dyslexia**

**Irlen Syndrome**

**Dyspraxia**

**Dyscalculia**

**Specific language  
impairment**

**Aspergers / Autism**

## 03 / Our facilities include



Easy to reach toilets and shower

---



Personal care and First Aid room

---



Disabled car parking spaces near entrances

---



Wheelchair access to classrooms  
Wheelchairs available at reception  
Magnets on fire doors to keep the doors open

---



Lifts for access to all floors with classrooms  
A phone at wheelchair height at Reception

---



Ramps to aid access  
A minibus which can take 5 wheelchairs

---



Hearing induction loop facilities  
Minicom textphone

---

# 04 / Education equipment

**Education equipment is available to help you, such as...**

- Laptop computers
- Specialist software
- Voice Recognition software
- Spell checkers
- Tape recorders
- Anti-glare screens
- Text readers

**Our Study Skills and Student Services teams can give specific help and personal support**

- Assessment of your individual needs
- Large print course materials
- Readers
- Writers
- Equipment on loan
- Extra time in exams and for coursework
- Learning Assistants
- Communication support workers
- Specialist tutorial support
- Form filling, applications and interviews
- Advice on funding  
(eg assessments for Disabled Student Allowance for students progressing to Higher Education)

# 05 / Deeside College links

**Deeside College has links with the following, to help us help you:**

- Flintshire Local Education Authority Special Needs
- Flintshire County Council Social Services
- Careers Service
- Educational Psychologists
- Physiotherapists
- Speech Therapists
- RNIB
- RNID



## How do I get extra help?

We're here to help you - please talk to your tutor, go to Student Services, or contact:

### **Karen Senior,**

Student Services Co-ordinator

☎ 01244 834511

### **Carol Newsam,**

Programme Area Manager – Study Skills Support / Life Skills

☎ 01244 831531 ext 4480

### **Rick Bedson,**

Estates & Facilities Manager

☎ 01244 831531 ext 4996

# 06 / Information

**We want you to enjoy your time at Deeside College, however, if you have a complaint -**

- Please talk to your tutor
- Call in to Student Services – opening times:  
Monday – Thursday  
8.30am – 9.00pm,  
Friday 8.30am – 4.30pm or  
☎ telephone 01244 834511  
Minicom: 01244 834529
- Please write to the Principal, send an email to [enquiries@deeside.ac.uk](mailto:enquiries@deeside.ac.uk), or ask our Student Services team for help with completing a complaint form, if you need it. We will normally reply to you within 15 working days of your complaint.

**Do you need more information?**

- Look at your Course File and Student Handbook information
- Visit [www.deeside.ac.uk](http://www.deeside.ac.uk) – About Us – Disabled?
- Call in to Student Services, or call 01244 834511 - to make an appointment for you to see a specialist tutor
- Contact **Carol Newsam**, Programme Area Manager  
☎ On 01244 831531 ext 4480



# 07 / Have your say

Please help us to improve our services and support for disabled people.

Please fill in this questionnaire (simply tick the box that is most appropriate).

	Poor	Average	Good	Excellent
What do you think of this leaflet?				
Is the information easy to read and understand?				
Does the leaflet give you enough information?				
What do you think of Deeside College's facilities for the disabled?				

Please tell us how we could improve our Disability Statement and / or the services and facilities we offer:

---

---

---

---

If you would like a response to your suggestions or comments and / or you would like to receive more information, please give us your name, address and telephone number:

---

---

---

---

## Thank you for completing this form

Please return it to Student Services, Deeside College, Kelsterton Road, Connah's Quay, Deeside, Flintshire CH5 4BR.

---

For further information, please phone Student Services on 01244 834511 or Minicom: 01244 834529, visit [www.deeside.ac.uk](http://www.deeside.ac.uk) – About Us – Disabled? or email [enquiries@deeside.ac.uk](mailto:enquiries@deeside.ac.uk).  
Deeside College, Kelsterton Road, Connah's Quay, Deeside CH5 4BR

# Disability Statement 2008